



## Jennifer Burge, PMP

Mexico City, Mexico

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### Summary:

Dual U.S.–Australian national with 30 years of international project and program management experience across **Australia, North America, Europe, South Africa, and Asia**. **PMP-certified consultant**, founder of **WorldWise Consulting LLC (2019)**, and seasoned advisor to governments and executives.

Successfully executed projects in 20 **countries** and gained cultural fluency in **over 50**, with six years of expertise in **Mexico**—relocating to **Mexico City in 2022**. Combines hands-on global leadership with intercultural academic theory to deliver **strategic communication solutions** that drive business performance across cultures.

### Education:

- Negotiating Conflict Across Worldviews, Winter Institute for Intercultural Communication - 2019 (Santa Fe, NM)
- Coaching Senior Leaders in Intercultural Competency, Winter Institute for Intercultural Communication – 2019 (Santa Fe, NM)
- Coaching Managers in International Organizations – 2018 (Reed College, Portland)
- China: Critical Cultural Briefing – 2018 (Reed College, Portland)
- TEFL Certified, Business English Specialization – 2017 (EBC Linguisticos, Madrid)
- Master, Project Management – 2007 (George Washington University Business School, Washington DC)
- PMP Certification - 2007 Project Management Institute (PMI EMEA, Amsterdam)
- Certified by Association for Project Management - 2004 (APM, Chester, UK)
- Bachelor of Arts, Ohio State University, International Studies – 1994 (Columbus, OH)
- Languages: English, Spanish, French, and Dutch.

### Appointments / Professional Affiliations:

- Advisory Board Member, [Harvard Business Review](#) 2024 – Present
- National Education Committee Advisor & International Commerce Council Member, Canadian
- Senior Board Member, Head of Mining Group, Australia New Zealand Mexico Business Council, 2022 – 2025 ([Anzmex.org](#))
- Chamber of Commerce Mexico ([CanCham](#)), Mexico City – 2023 – Present
- Women’s Mining Coalition Congressional Communications Committee – 2021 - Present
- Board of Directors & Mining Committee Chair, AmCham Canada, Pacific Chapter – 2021 - 2022
- State of Arizona Advisory Committee, United States Global Leadership Coalition – 2020 - 2022
- Board of Advisors, Diplomatic Corps of Arizona – 2020 - 2022
- Vice Chair, Pacific Rim Advisory Committee, City of Phoenix - appointed by Mayor Gallego 2019
- Arizona-Mexico Commission, Member & Panelist- 2019
- Phoenix Committee for Foreign Relations, Program Committee Member – 2019 - 2021
- Fellow, Intercultural Communication Institute, Portland, Oregon & Santa Fe, New Mexico – 2018, 2019



## **Recent Experience:**

### ***Global Business Advisor & Strategic Consultant 2019 – Present***

*WorldWise Consulting LLC ~ United States, Mexico, Canada, Guatemala, Denmark, Australia, New Zealand*

- IT projects successfully implemented in 20 countries on 6 continents
- 25 years international technology, management, and business operations consulting experience
- Allied with an extensive expert network at all levels of government and industry
- Most experienced global communications consultancy in intercultural business intelligence worldwide
- International expansion and supply chain innovation projects in Canada, Mexico, & Central America
- 18 years of Certified Project Management Professional (PMP) experience
- Significant experience in the mining industry
- Experience in customs, logistics, supply chain, agribusiness, manufacturing, and healthcare
- Extensive knowledge of USMCA/T-MEC/ CUSMA Free Trade Agreement clauses, mechanisms, and opportunities for industry-specific cost savings across North America

### ***Nonfiction Author & Public Speaker 2013 – 2018***

*WorldWise Publications – Australia*

- Author of published memoirs, *The Devil Wears Clogs & Singapore Salvation*, overseas career survival guides
- Private & public sector speaker, global relocation strategies & success for navigating overseas careers
- Freelance writer - Travel & Destination pieces

### ***Senior Manager, Technology Growth Platform 2011 – 2012***

*Accenture - Australia*

- Leadership of business development teams and activities across Asia Pacific
- Member, ANZ Core Team for Program, Project, and Service Management delivery excellence
- Creation and delivery of Project Management training courses in Kuala Lumpur, Malaysia
- PMO design and mobilization in the Utility and Energy sectors
- Stakeholder relationship management & business process improvement for Virgin Australia Airlines

### ***Independent IT Contractor & Trainer 2008 – 2011***

*Self-Employed – Singapore, Vietnam*

- Quality assurance reviews for SAP projects in CRM for Utilities sector
- Instructor for Singapore Government Ministry on Contract Management (Outsourcing, ICT Vendor Management)
- Project management training delivery for Singapore-based multinational firms

### ***Program Manager, EMEA Strategic Accounts 2004 – 2007***

*Honeywell – The Netherlands, UK, Italy, France, Belgium, South Africa, Germany*

- Leadership and execution of projects above the €1M level across EMEA region
- Developed and implemented PMO structures for large-scale projects
- Advised C level clients on effective implementation strategies of technology across geographic regions/operations for TrenItalia, La Poste, Specsavers, Brinks Security, Deutsche Post
- Implemented global project management software system for real-time project status reporting



***Global Service Manager 2003 – 2004***

*Maxxium Worldwide – The Netherlands*

- Management of IT vendor relationships and contracts across operations in 35 countries for liquor distribution
- Implemented help desk Solution to aid in IT incident resolution and tracking to promote enhanced visibility to business users and reduce time to resolution
- Development of business process guide for interaction between SAP Global Competence Center and Business personnel

***CRM Consultant 2001 – 2003***

*Accenture – US, Canada, Germany, The Netherlands*

- CRM for Utilities SME supporting global projects from Waldorf, Germany
- Software selection team leader in Den Bosch, Netherlands
- CRM business cases, service level analyses and recommendations in US and Canada
- SAP data conversion team lead in Haarlem, Netherlands

**Early Experience:**

*Business Systems Analyst 2000 – 2000 Plansoft – US*

*Client Account Manager 1999 – 1999 Fiber Network Solutions - US*

*Client Account Manager 1994 – 1999 EDS – US*

**References: Available Upon Request**